



## **Big Muddy Lacrosse Refund Policy**

Big Muddy Lacrosse Club has set the following guidelines on refunds for registration fees. In order to request a refund, a written email should be sent to our program director with a detailed explanation for the request. After the request has been received, an evaluation will be made whether a refund will be applied and how much of the cost will be refunded.

Refunds will be granted based on several potential reasons, including:

- Injury
- Moving out of area
- Not filling team roster or camp due to lack of participation

Unfortunately, refunds will NOT be granted due to the following:

- Weather cancellations
- Unhappy with team assignment
- Scheduling conflicts
- Request not honored

If a player is medically unable to participate, a note from a doctor on letterhead indicating that the participant cannot participate is required. If a parent has requested a refund due to medical reasons prior to the start of the season (prior to the start of practice), they will receive a refund minus \$50 administration fee.

The amount of money that is refunded is contingent upon the duration of the season that has passed as well as the reason for the refund. For example, a player who suffers an injury with only a short time left in the season will likely not warrant a refund as the entire cost of the season has already been incurred.

Big Muddy Lacrosse Club will not provide refunds or prorated fees for missed practices or games due to a participant registering for a program late.

Big Muddy Lacrosse Club reserves the right to waive this Refund Policy at its sole discretion at any time. The waiver shall generally be in response to extenuating or highly unusual circumstances.